

Pampered Pup Grooming Consent & Release Waiver

(Will Be Signed Once a Year)

1. **Emergencies:** In the event of an emergency, I authorize Pampered Pup Grooming LLC to immediately seek professional veterinarian attention for my pet at my expense. I understand that all attempts will be made to contact me in the event of an emergency. I understand that I am responsible for any damages/injuries that my dog(s) cause.
2. **Coat Condition:** I understand that Pampered Pup Grooming LLC puts my dogs comfort above all else. In the event that my dog's coat is matted, I understand that the groomer may have to shave the mats out rather than perform a painful dematting procedure. I also understand that if my pet is severely matted, that there is an increased risk for clipper burn or cuts to occur. I understand that matted dogs take additional time to groom so there will be an additional fee added onto the regular grooming price if my dog's coat is matted.
3. **Health:** I understand that grooming can be stressful to some dogs and I will inform the groomer if my dog has any heart conditions or any stress related issues prior to grooming. I agree to hold Pampered Pup Grooming LLC, its employees, agents, and affiliates harmless and not liable for any damages, losses, or claims arising from any preexisting health conditions whether known or unknown that my dog may have. I also understand that it is necessary to have my dog up to date on all vaccinations prior to every grooming. I understand that if my dog is pregnant that I will notify the groomer and understand that I will be asked not to return until after the pregnancy is over to avoid putting stress on the dog and the future puppies.
4. **Right to Refuse Service:** Pampered Pup Grooming LLC reserves the right to turn away or stop services once started on any dog that we feel is unsafe to groom for any reason. This may include, but is not limited to, aggressive or unpredictable behavior, excessive fear or stress, severe matting, medical or physical conditions or any situation we feel puts the dog or us at risk. If your dog bites a groomer, we may be required by the city, county, or state to report it to officials if the groomer requires medical attention. We also reserve the right to refuse or discontinue services if we feel the client/groomer relationship has been disrespected.
5. **Cancellation/No Show/Late Arrival and/or Pick Up /No Show/Late Arrival and/or Pick Up Policy:** I understand that if I need to change my appointment time or cancel it, that I must give at least 24 hours notice so that my appointment time can be made available to another client who is on the waiting list. Fees may be added if this is not followed. Fees may also be added for late arrival and/or pick up. Full details listed on our platforms and front desk.
6. **Flea & Tick:** Does your dog receive flea/tick preventative?

If yes, does your dog use topical or oral flea/tick preventative?

I understand that if my dog has fleas/ticks us groomers are allowed to remove them however we see fit and that there might be an additional charge.

I understand that if my dog comes into the salon with fleas more than twice (does not have to be in a row) I may be told to go elsewhere for grooming to protect our other clientele from being infected.

I have read and understood the above policies.

Signature: